



## *San Francisco Public Library*

### **SAN FRANCISCO PUBLIC LIBRARY COMMISSION**

#### **Minutes of the Regular Meeting of January 19, 2012**

#### **(As approved at the March 1, 2012 regularly scheduled meeting)**

The San Francisco Public Library Commission held a regular meeting on Thursday, January 19, 2012 in the Koret Auditorium Main Library.

The meeting was called to order at 4:46 pm.

Commissioners present: Breyer, Gomez, Ono and Randlett.

Commissioners Munson and Nguyen were excused.

Commissioner Kane arrived at 4:46 pm.

#### **AGENDA ITEM NO. 1 PUBLIC COMMENT**

David Pilpel said over the holidays there was a three day closure of the libraries and his concern is that public notices are then not available at the Government Information Desk. He said he can understand a one day closure or occasionally a two day closure, but it is not a good idea to have more than that. He told the Commission to keep up the good work that they do.

An anonymous citizen said the conduct of this Commission is to prevent dialogue. He said the illusion that the citizens are uneducated and uncivilized has been created for you to prevent dialogue. He said citizen commissions were created so citizens might find a sympathetic ear. He said private interests have contributed money and expect status and exclusivity. He said defending yourselves takes precedence and dialogue risks that truth might expose weaknesses and the proverbial skeletons. He said it is self-respect that you have to worry about, when you defend Jewelle Gomez no matter how wrong she is. (See Addendum for a summary of this comment submitted by the speaker.)

Ray Hartz, Director San Francisco Open Government, said last year there was a decision by the Sunshine Ordinance Task Force (SOTF) that the 150 word statement provided by citizens must be included in the minutes. He said they found the Commission in violation. He said in a subsequent

case they found Mr. Herrera in violation for failing to properly supervise his employee Ms. Blackman in the carrying out of her duties because she was failing to include the statements. He said the SOTF has also found the City Attorney in violation for giving advice to Departments on that subject. He said the Commission does not allow the public to provide graphics along with their presentation and that puts the public at a disadvantage. He said the SOTF also found Mr. Herrera in violation of withholding public records. He said over the last year the Commission has made it clear that you do not like what we say and that is viewpoint discrimination.

Peter Warfield, Executive Director, Library Users Association, said one of the Commissioners brought up last time an offer he had made regarding Commissioners being able to use the new printers. He said the cost has doubled for some types of work being done on the printers. He said he would like to communicate directly with the Commissioner on the use of the printer. He said the Sunshine Ordinance Task Force found the Arts Commission in violation on matters regarding the Bernal Heights Branch mural. He said he hopes the Commission will reconsider its endorsement of the new mural because that has not been a community process.

Steven Crowley said he is the Coordinator for the Presidio Heights Residents for Public Safety. He said thank you to the Commission for doing the Presidio Heights Branch, however he said the design of the building make it conducive to noise pollution. He said the archways by the security system are like a humming and it is ricocheting off the walls and bringing to the branch noise pollution which leads to stress. He said he has tried to address this but with no success, which is why he is bringing it to the attention of the Commission. He asked if there is a way to clean the DVDs when they come back from being loaned out. He asked if there is a cell phone policy for the branches. He said finally upstairs in the magazine section on the fifth floor there are three tables with lights on them and they are malfunctioning. He said he would appreciate if the Commission would look into the noise issue at Presidio.

**AGENDA ITEM NO. 2. SPECIAL RECOGNITION FOR MINDY LINETZKY FOR HER WORK ON THE BRANCH LIBRARY IMPROVEMENT PROGRAM (BLIP)**

Luis Herrera, City Librarian, said as a member of the BLIP team Mindy Linetzky has been instrumental in so many ways to contribute to the 22 branch libraries. He said she has shown leadership in community engagement and the planning processes. He said we can always count on Mindy to think outside the box. He said she has been with the program from the very beginning and it is a transition time and very appropriate that the Commission recognize her at this meeting.

President Gomez said we could not have opened these 22 branches without Mindy and we will miss her. She presented Mindy with a framed poster of all the opening postcards for the branches.

## Public Comment

An anonymous citizen told a story about the Park Branch opening and how Mayor Ed Lee was not recognized and he pointed the Mayor out to Mindy. He said it was usually Mindy that was paying attention, and saved the library any number of times. He said he can also commend her for being a survivor, because she remained through several changes in administration and persevered through it all. (See Addendum for a summary of this comment submitted by the speaker.)

Peter Warfield, Library Users Association, said congratulations to Mindy for sticking with it. He said he appreciated that she would always make sure the public had last minute copies of things given out to the Commissioners. He said he concurs with awarding special recognition to Mindy Linetzky.

Ray Hartz, Director San Francisco Open Government, said there are times when the staff may feel they are being attacked personally but he tries to make clear that there are particular issues relating to particular persons. He said anyone who takes on a project that does it so well and earns the respect of her co-workers, the bosses, the Commission, and the City as a whole deserves to know how well they have done. He said he wishes her well and hopes she takes the knowledge and expertise into the future for the betterment of the City and the citizens.

Charles Higuera said the excellence of this program has been because of the involvement of the community and without it the program would not be as wonderful as it is. He said the willingness to involve the community by this library administration is rare in this city and it is personified in large part by Mindy. He said an appreciation for the uniqueness of the community is essential in delivering this program and Mindy gave both propulsion and momentum to the program. He said the unique role that Mindy played was hallmark and he was happy to be here to recognize and thank her.

Terry Gwiazdowski, Southwest District Manager for the Library, said she has had the great pleasure to work with Mindy over the years. She said she is a conduit between the communities and the library and she would like to thank her as well.

Mindy Linetzky said thank you to everyone. She said BLIP has participated in or sponsored over 672 meetings, not including the Library Commission meetings and she has attended almost all of those meetings. She said she is proud to have helped plan, create and realize a strong outreach program that gave ownership to the community. She said she is proud of the team of people in both DPW and the Library and she wanted to thank Luis Herrera and all of the Commissioners for their support. She said it has been an honor to work with such creative and dedicated people. She said she has been working on the North Beach project for the last couple of years and she wants to make sure that the project

happens and she is able to come back for the groundbreaking and the opening and especially the demolition.

#### Commission Discussion

Commissioner Kane said thank you to Mindy and wished her luck in the future.

President Gomez thanked Mindy's family for loaning her to us during this period.

#### **AGENDA ITEM NO. 3 BOND PROGRAM MANAGER'S REPORT**

Lena Chen, Bond Program Manager, said the approved budget is \$189,999,608. She said there are copies of the Quarterly Report in the back of the room. She said the North Beach Branch is in the construction document phase with the opening scheduled for December 2013 to March 2014. She said the Bayview Branch is in construction with approved opening February 2013. She said they are anticipating the 100% construction documents for the North Beach Branch Library and they anticipate bidding and award in the spring of 2012 and the start of construction in the summer of 2012.

Luis Herrera, City Librarian, said they plan to bring back budget information to the Commission on the North Beach Branch at the February meeting with a Resolution to the Board of Supervisors asking that they approve a supplemental appropriation to transfer funds from the Library Preservation Fund to this project.

Explanatory document(s): [Budget Report](#); [Bond Program Manager's Report](#)

#### Public Comment

An anonymous citizen said back to reality. He said this program is substantially over schedule and over budget, including almost \$13 Million of Library Preservation money. He said there will be people who will not be so excited about the demolition of the North Beach Branch. He said the issues now are a Post-Occupancy Evaluation (POE). He said he hopes you will approach the POE with a little more maturity than the POE of this building. He said it is a powerful learning tool and the message is to learn the lessons from the defective evaluation of this building. (See Addendum for a summary of this comment submitted by the speaker.)

Peter Warfield, Executive Director, Library Users Association, said the North Beach Branch Library budget is well over triple what the original was. He said the library is in litigation and it might be useful to have a statement about that. He said it would be useful to hear as a status report. He said there are a lot of people who are not happy about tearing down the existing North Beach branch. He said there will also be blocked

street views. He said the quarterly report shows that money has been budgeted for almost \$13 Million of Library Preservation Fund for the BLIP and that money could have been used for books, open hours, and the operation of existing branches.

Steven Crowley, Presidio Heights Residents for Public Safety, said fiber optics is safer than Wi-Fi and he would like the Commission to consider that in its branches.

#### Commission Discussion

Commissioner Kane said he did not see the commitment from the Friends in the report.

Luis Herrera, City Librarian, said they are having conversations with the Friends and he knows they are working on this and will be back to the Commission at a future meeting to discuss their finances. He said it will also be included in the Bond Manager's Report in the future.

#### **AGENDA ITEM NO. 4. FISCAL YEAR 2012-2013 AND 2013-14 BUDGET**

Maureen Singleton, Chief Financial Officer, gave a presentation on the budget. She explained this year's budget calendar. She said the City's overall projected deficits for the two year period ranges from \$262 - \$375 million. She said as always, the Library will prioritize core functions, seek efficiencies and contain labor costs. She explained the Library's expenditures and resources. She said the Library Preservation Fund estimates have gone up \$2.87 million more than budgeted. She said labor costs will go up due to the sunset of the furlough.

Luis Herrera, City Librarian, said at the December meeting they brought to the Commission the Strategic Priorities of: literacy and learning, digital strategy, youth engagement, strategic partnerships, and diversity in programming. He said they listened to the Commission's comments carefully and are bringing back a discussion of other investments in facilities and BLIP Post Occupancy Evaluation (POE); and support services, efficiencies and personnel adjustments. He explained the expenditures proposed for literacy and learning resource investments.

Maureen Singleton, Chief Financial Officer, said she wanted to make clear that the investments they are making in FY 2013 will become a baseline or part of an ongoing expenditure for the next fiscal year.

Jill Bourne, Deputy City Librarian, explained the digital strategy resource investments and the youth engagement resource investments.

Luis Herrera, City Librarian, said the Strategic Partnerships are very important and he highlighted the Civic Center Community Benefit District Assessment, Writers' Corps, and the Youth Works Program Enhancement.

Jill Bourne, Deputy City Librarian, said the Diversity Programming Resource Investments include assistive technology equipment and software upgrade and maintenance, and interpreter services for the hearing impaired.

Maureen Singleton, Chief Financial Officer, said there are recommended increases to facilities and to the BLIP POE. She said additionally there are support services investments, efficiencies and other adjustments. She showed a chart with comparisons for FY 12 budget and FY 13-14 proposed budgets. She said the City has 27 open labor contracts and the library is impacted by 13 of those contracts. She said we do not yet have the retiree health costs adjustments or additional work order changes. She said the next steps are to return to the Library Commission on February 2 and 16 for approval, she said the budget submittal to the Controller and Mayor is due February 21. She said budget negotiations and approval will occur in March through June and full Board of Supervisors budget approval is expected in July.

Explanatory document(s): [2013-2014 Budget Presentation](#).

#### Public Comment

An anonymous citizen said this is the first year of annual budgets in a bi-annual approval cycle. He said this is partly due to the Supervisors not wanting to do their job and partly because they want to do things in the off-year without City Hall being full of outraged citizens. He said Commissioner Ono had requested that this information be mailed out early and the good news is we got the materials on Saturday. He said perhaps you have been listening to the public because there are priorities such as core functions and seeking efficiencies. He said the overall budget is going up almost 6% and the collections less than a percent. He said holding back on the collections, when the reserve is \$17.3 Million is not a wise use of the term "priorities." (See Addendum for a summary of this comment submitted by the speaker.)

Ray Hartz, Director San Francisco Open Government, said this is a complete report and done on a timeline that allows for questions so the sooner you ask your questions the more likely you are to receive answers. He said he doesn't understand why the public cannot have access to the graphics. He said he will be looking closely at the Civic Center Community Assessment. He said there is nothing to show for this money spent by the Library. He said he hopes the staff training will help prevent issues that have been raised with the Arts Commission and their staff.

Peter Warfield said thank you for a lengthy presentation but he thinks there is a lack of specificity on some of the initiatives you are taking. He said last year the City Librarian said he had three top priorities: 1) books and materials; 2) open hours; and 3) technology. He said he thinks books and materials are included in literacy and learning. He said books and

materials and collections are not in the libraries strategic priorities. He said he does not see open hours mentioned at all. He asked if that has dropped off the list. He said when he first started attending Commission meetings there were some very serious deficiencies with the catalog and he would like to see much more detail about the catalog.

#### Commission Discussion

Commissioner Kane said it would be helpful having prior years and percentages to compare with the proposed budget. He said he would like to see what we are expecting to see for labor costs and retiree costs for the next five years. He said he would like to see what the library thinks it will look like 3 – 5 years from now. He said when he talks to people in the community the two items he hears most are open hours and facility maintenance. He said his goal is to have every library open seven days a week.

Jill Bourne, Deputy City Librarian said the current proposed budget is based on maintaining the existing hours but the five year plan does include the potential to open more hours.

Commissioner Kane said open hours is a higher priority than some of the other things in the budget like strategic partnerships. He said he would like to see the history of the budget for adult collections. He said he would like to see the percentage increase for DPW maintenance.

Luis Herrera, City Librarian, said he has invited Stacey Aldrich the State Librarian, to speak to the Commission on February 2 about the future of libraries.

Commissioner Kane said the number for laptop lending seemed low.

Jill Bourne, Deputy City Librarian, said this is an additional amount and a continuance of an ongoing program.

Commissioner Ono said open hours and facilities are priorities and she is happy to see the POE included in the budget.

Luis Herrera, City Librarian, said the budget for the POE is basically for the branches but we could look at expanding that to the Main and the planning for the teen center.

Commissioner Ono said she would like to look at books and collections. She said she was interested in the Civic Center Community Benefit District (CBD).

Roberto Lombardi, Facilities Director, said the Library's contribution to the CBD is \$21,000 and they have a total budget of approximately \$700,000. He said they have already started work on graffiti abatement in the area.

President Gomez said the amount seemed a little low for the POE. She asked about the learning management system.

Luis Herrera, City Librarian, said the learning management system is a software system to provide a better handle on the training of staff. He said it is an investment up front for more efficiency in the future.

Commissioner Breyer said the five-year forecast is very helpful. He said it would be good to know how the teen center will be financed. He said he would like to make sure we have the resources for security on public computers. He asked if there are ways to make the library more environmentally sound.

Jill Bourne, Deputy City Librarian, said the Library is exceeding the City's sustainable requirements. She said the POE will provide an opportunity to look at some of the branches that do not meet LEED. She said they are also looking at more energy efficient vehicles.

Luis Herrera, City Librarian, said this conversation has been tremendously helpful and they will come back with more information on the areas the Commission is interested in.

#### **AGENDA ITEM NO. 5 CITY LIBRARIAN'S REPORT**

Brian Bannon, Chief Information Officer, gave a presentation on online career and job resources. He said we have received a grant to develop job search video tutorials on the website and briefly showed the website and invited the Commission and others to visit the site and review the tutorials.

Kathy Lawhun, Chief of Main, said we received a Bay Area Libraries and Information Systems (BALIS) Innovation grant that makes it possible to create and distribute a total of 35 SFPL Library Accessibility Toolkits to the branches and the main. She showed the Toolkits, which include magnifiers and magnifying sheets, guides and rulers for signatures and writing, book holders, pencil grips and pocket talkers and headphones. She said all of our branches are now accessible except for the North Beach branch. She said there is an on-going evaluation of usage statistics, and exploration of new devices and replenishment of existing devices.

Luis Herrera, City Librarian, said the rededication of the Chinatown Branch Library adding the name Him Mark Lai and the completion of the exterior façade of the library was held in December. He said over 250 residents attended the event. He showed photographs of the event and the new plaques in the library.

Jill Bourne, Deputy City Librarian, said it was her pleasure to announce that the Library Journal named Luis Herrera 2012 LJ Librarian of the Year. She showed photographs from the magazine article and read from the Press Release 'It's rare that a city mayor, board of supervisors, library



commission and department heads, a union and citizens of all types come together on anything, but that's what happened in San Francisco when City Librarian Luis Herrera was nominated for the prestigious LJ Librarian of the Year.'

Luis Herrera, City Librarian, said this is an honor and he is humbled by the recognition. He thanked Jill for doing this without his knowledge. He said it is not about one person, but a staff, a management team, community support and the leadership from the Commission. He said it is a challenging job but one he would not trade for any other.

Explanatory document(s): [BALIS Grant Report](#); [Library Journal Press Release](#)

#### Public Comment

An anonymous citizen said we could have a Commission attendee toolkit and that would be helpful. He said it would be nice if the citizens had access to the graphics. He said he wanted to extend his congratulations to Luis Herrera, although his admiration is not as unalloyed as others. He said the press release mentions 'citizens of all types' but there are no examples of citizens, and active knowledgeable citizens are conspicuous by their absence. (See Addendum for a summary of this comment submitted by the speaker.)

#### Commission Discussion

Commissioner Kane said congratulations to Luis Herrera and that it is well deserved. He said the Chinatown Branch looks beautiful and he wished he could have been at the event.

Commissioner Randlett said Luis Herrera is incredibly efficient and effective and it is a pleasure to be working with him.

Commissioner Ono said congratulations to the two teams on the two grants, the online training and the accessibility toolkit. She complimented Luis Herrera on the honor of being Librarian of the Year.

Commissioner Breyer said he is particularly impressed with Luis as he accepts this award and looks at the staff, not him but the people that really make the library what it is.

President Gomez said she appreciates the presentations and looks forward to a report back on the online training tutorial and the accessibility toolkit.

### **AGENDA ITEM NO. 6 APPROVAL OF THE MINUTES OF DECEMBER 1, 2012**

#### Public Comment

An anonymous citizen said these minutes are faithful in a few areas and completely inadequate when censoring out critical and unflattering comments directed at the Commission. He said on page 1 Lurilla Harris had stated that it was deplorable that nothing had been done after her comments seven months ago. He said this was not accurately reflected in the minutes. He said the same was true in Rosemarie Picone's presentation where the details of her presentation on Victor Jara had played for the Chilean revolution with hands broken from the butts of rifles. He said she played a recording from him, none of which is reflected here. He said his comments were not reflected accurately about sitting with your hands over your ears being a direct attack on democracy. He said on page 10 in Cathy Bremer's comments it says "of that should that" and that is just wrong. (See Addendum for a summary of this comment submitted by the speaker.)

Peter Warfield, Library Users Association, said these minutes are most unfortunate with respect to hiding a great deal that was said about Victor Jara and the mural on the Bernal Heights Branch. He said on page 2 the comments completely disregard his comments about Victor Jara and the history of the mural and its content. He said on page 2 he said when people are using the printers their privacy has been busted because when people print from computers their printouts can be seen when others are using the copier. He said it is reported that Gia Grant stated a date for an upcoming meeting and he did not remember that being stated.

Ray Hartz, Director San Francisco Open Government, said it is pointless to make any corrections or comments on my statement. He said the 150 word statements are excluded from the body of the minutes and in their place you substitute your misrepresentation of what we say. He said that he reads verbatim the 150 word statements and yet they are still not included in the body of the minutes. He asked the Commission why they won't put the statements in the body of the minutes. He read the definition of censorship and said you are censoring. He said public comment is not subject to your approval, period and the fact you don't approve is why you do not want to put it in. He said verification of accuracy is you saying you will not verify that these statements are accurate.

#### Commission Discussion

Commissioner Ono said that her understanding was that there was a presentation on Lurilla Harris' concerns and that issue has been taken care of. She said she agrees with Mr. Warfield's comment on page 2 about the printers and the copiers, and it should be changed to read ". . . when people print from computers their printouts can be seen when others are using the copier."

Motion: By Commissioner Kane, seconded by Commissioner Randlett to approve the [Minutes of December 1, 2011](#) with the amendment as stated by Commissioner Ono above."

Action: AYES 5-0: (Breyer, Gomez, Kane, Ono and Randlett).

## **AGENDA ITEM NO. 7. ADJOURNMENT**

### Public Comment

Peter Warfield, Library Users Association, said once again he does not support adjournment without New Business on the agenda. He said it is unfortunate that it is becoming more obvious that the library is systematically silencing people it disagrees with and distorting the minutes so that they are less critical. He said the Chair and the City Librarian make the agenda and you not only silence yourselves as Commissioners but also the public.

### Commission Discussion

Motion: By Commissioner Kane, seconded by Commissioner Ono to adjourn the regular meeting of January 19, 2012.

Action: AYES 5-0: (Breyer, Gomez, Kane, Ono and Randlett)

The meeting adjourned at 7:11 pm.

Sue Blackman  
Commission Secretary

Explanatory documents: Copies of listed explanatory documents are available as follows: (1) from the commission secretary/custodian of records, 6<sup>th</sup> floor, Main Library; (2) in the rear of Koret Auditorium immediately prior to, and during, the meeting; and (3), to the extent possible, on the Public Library's website <http://sfpl.org>. Additional materials not listed as explanatory documents on this agenda, if any, that are distributed to library commissioners prior to or during the meeting in connection with any agenda item will be available to the public for inspection and copying in accordance with Government Code Section 54954.1 and Sunshine Ordinance Sections 67.9, 67.28(b), and 67.28(d).

## **ADDENDUM**

**These summary statements are provided by the speaker: Their contents are neither generated by, nor subject to approval or verification of accuracy by, the San Francisco Public Library Commission.**

Item 1: General Public Comment

Anonymous Citizen: Stop the Hate & Ignorance – Don't give or accept money from the Friends of the Library.

A library commissioner suggested that answers would create a dialogue. Your actions are an attempt to prevent dialogue.

When Nancy Pelosi was a library commissioner, she suggested citizens could get answers, and she must have been told that the library does not respond to citizens and doesn't answer questions.

That the citizens are uneducated and uncivilized is an illusion that has been created for you to prevent dialogue. "Citizen commissions" were created so citizens might find a sympathetic ear because healthy dialogue is democracy.

The reasons: First, private interests that have contributed money expect status and exclusivity. Second, defending yourselves takes precedence. Dialogue risks that truth might expose weaknesses and the proverbial skeletons.

It is self-respect that you have to worry about, when you defend Jewelle Gomez no matter how wrong she is.

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#### Item 2: Special Recognition for Mindy Linetzky for her work on the Branch Library Improvement Program (BLIP)

Anonymous Citizen: I have the classic Mindy Linetzky story. At the opening of the Park Branch, early in Ed Lee's term as mayor, we were waiting for the ceremonies to start. Mayor Lee walked through the crowd without being recognized, past Luis Herrera, past Jill Bourne and started chatting with me, perhaps because I was among the few who recognized him.

Ms. Linetzky comes running up and I think, at least someone is paying attention. She walks right past us to someone else she has recognized. As the Mayor chats with someone else, I say to Mindy, that's the Mayor. She looks for someone who is 6' 3", the Mayor we are accustomed to.

The point is, it was usually Mindy Linetzky that was paying attention, and saved the library any number of times.

We can also commend her for being a survivor, because she remained through several changes in administration and persevered through it all.

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#### Item 3: Bond Program Manager's Report

Anonymous Citizen: Stop the Hate, Stop the Ignorance – Don't give or accept money from the Friends of the Library

I didn't realize Mindy Linetzky was giving out hugs. [receives hug – laughter]

Back to reality. This has been a program that has been problematic despite Ms. Linetzky's best efforts. It is substantial over schedule and over budget, including almost \$13 Million of Library Preservation Fund money. There are going to be any number of people who are not going to be excited about the demolition of the North Beach Branch, and they are citizens of the realm too.

The issue now is the post-occupancy evaluation. There is a mention of it later in your agenda. I hope you will approach it with more maturity than the post-occupancy evaluation of this building. A post-occupancy evaluation is a powerful learning tool and the message is to learn the lessons from the defective evaluation of this building.

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#### Item 4: Fiscal Year 2012-13 and 2013-14 Budget

Anonymous Citizen: Stop the Hate, Stop the Ignorance – Don't give or accept money from the Friends of the Library

If a commissioner has a clarification on the presentation, the public should have the advantage of that.

This is the first year of annual budgets, but a bi-annual approval cycle – partly the Supervisors don't want to do their job, and partly they want to do things in the off-year without City Hall full of outraged citizens.

The good news: At Commissioner Ono's suggestion we got materials on Saturday. You have identified priorities as, core functions, seeking efficiencies. Perhaps you have been listening to the public.

But, does the budget actually prioritize core functions? The overall budget is going up almost 6%, the collections less than a percent. Not the catching up from flat previous years that we were looking for.

Holding back on the collections, when the reserve is \$17.3 Million is not "prioritizing."

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#### Item 5: City Librarian's Report

Anonymous Citizen: Stop the Hate, Stop the Ignorance – Don't give or accept money from the Friends of the Library

Wouldn't it be nice if the citizens had access to the graphics? Following the accessibility toolkit, we could have a Commission attendee's toolkit, with a magnifying glass.

Since a member of the public mentioned it, the Supervisors for many years provided access to the graphics with a nine-pin plug only.

I want to extend my congratulations to Luis Herrera, although my admiration is not as unalloyed as others. The press release mentions "citizens of all types" but there are no examples of citizens, and active knowledgeable citizens are conspicuous by their absence.

There used to be a joke that perhaps Mr. Herrera is so highly paid because he has to put up with me.

There is a mention of his joyous spirit and infectious optimism. Since I have those qualities I appreciate them in others.

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#### Item 6: Approval of the Minutes (December 1, 2011)

Anonymous Citizen: Stop the Hate and Ignorance – Don't give money to, or accept money from the Friends of the Library.

These minutes are faithful in some areas, but completely inadequate when attempting to censor out criticism and unflattering comments that are directed at you.

On page 1, from Lurilla Harris, she did not ask "what has been done." She was very critical and she thought it was deplorable that nothing had been done after seven months.

From Rosemarie Picone was a dramatic presentation of how Victor Jara had played for the Chilean revolution with hands broken from the butts of rifles and she played a recording from him, none of which is reflected here.

From the anonymous citizen, the point was that sitting with your hands over your ears is a direct attack on democracy, and philanthropists do not give enough money to alienate people from their society.

On page 10, “if that should that” is wrong.