



San Francisco Public Library

SAN FRANCISCO PUBLIC LIBRARY COMMISSION

Minutes of the Regular Meeting of May 3, 2012

(Approved at the regular meeting of June 7, 2012)

The San Francisco Public Library Commission held a regular meeting on Thursday, May 3, 2012 in the Koret Auditorium, Main Library.

The meeting was called to order at 4:38 pm.

Commissioners present: Breyer, Gomez, Munson, Ono and Randlett.

Commissioner excused Nguyen.

Commissioner Kane arrived at 4:46 pm.

AGENDA ITEM NO. 1 PUBLIC COMMENT

An anonymous citizen said maybe what you should do is what they used to do in the old Roman Republic and elect Ms. Gomez to the position of dictator for life and then at least the rest of us would have the hope an assassination might result in a change in leadership. He said assassination metaphors are of the essence. He said everybody wants to kill you people. He said there are people who will strap bombs to their bodies and blow themselves up on the chance that they might kill you as a direct result. He said you think that carrying around a straight razor puts you at the top of some hierarchy of violence and you are dreaming. He said Mr. Breyer has let the cat out of the bag that we are more ridiculous when we are right than when we are wrong. He said as a society we have decided to promote dialogue to promote everyone's safety. He said the Commission has no compunction about showing that you are not listening, language is worthless, and reason has no meaning. He said Mr. Breyer believes we are just too stupid to kill him that is an awfully thin thread to hang your life on. (See Addendum for a summary of this comment submitted by the speaker.)

Ray Hartz, Director San Francisco Open Government, read the following statement "I am looking forward to the May 17, 2012 meeting of this

Library Commission. In particular, the Bond Program Manager's Report, which has for a number of months provided figures showing the Friend's had provided \$8.8 Million of their \$16 Million pledge toward the Branch Library Improvement Program (BLIP). Based on an Immediate Disclosure Request from July, 2011, the Library has finally provided documentation for \$3.67 Million of that amount and just this week a statement from the Library's Chief Financial Officer (CFO), Maureen Singleton, that the Library has no supporting documents for the remaining amount of \$5.17 Million. The fact that this figure has been reported a number of times by the Bond Manager, Lena Chen, raises the question of how that large amount is being represented to the Library Commission and the Public as "expended/encumbered" when the Library has nothing to support those representations? It should be interesting!" He said as usual you will turn a deaf year to what the public has to say and as usual you will turn a blind eye to the numbers that the Friends present to you. He said your own CFO says there is a \$5.17 Million figure there but I have no documents to support that. He said the CFO said she would work with the Friends to get that information to him.

Peter Warfield, Executive Director Library Users Association, said he is going to wait for the President to finish rummaging through her purse before he continues. He said the bag has now been placed on the floor. He said it seems like it took quite a long time. He said when members of the public make the time and effort to attend a public meeting at which you serve the public; he thinks the public has a reasonable expectation that the members of the body will at least make a show of paying attention. He said some of you do appear to be paying attention, but there is a good deal of disrespect shown to the public.

Deborah White, Western Addition, said she did a survey with some people who go to that library. She said she found a beautiful picture of the architects, who originally did the building. She said it was built in 1966. She said there are two new cherry blossom trees. She said the children need a vending machine outside of the building. She said there is no drinking fountain at the branch.

AGENDA ITEM NO. 2 CITY LIBRARIAN'S REPORT

Luis Herrera, City Librarian, said the first update will be on the Summer Reading Program.

Toni Bernardi, Chief of Children and Youth Services, said Summer Reading is always one of our most exciting times. She said the program will start on June 1 and go through August 4. She said the program will be nine weeks this year. She said again this year it will include all ages. She said the kickoff will be at the California Academy of Sciences with our green bookmobile on June 3 for their free day. She said all branches will be offering programs for children, teens and adults. She said they will have the kid power volunteers, who are the 11 to 16 year olds who help run the program. She said this is often the first work opportunity for our young people. She said we are participating in the California Library

Association outcome measurements. She said all of the branches will be participating in outcome number 1, which is building a community of readers. She said the second measurement is a little more targeted and looks at underserved communities. She said most people will use the splash page on our website to sign up for the program. She said they hope that the Commissioners will also be participating in the program.

Luis Herrera, City Librarian, said the next update will be on a variety of key literary initiatives and highlights on exhibitions and programs.

Toni Cordova, Chief of Communications, Programs and Partnerships, said since 2005 we have shared our joys of reading with our One City One Book program. She said last year's Mary Roach's Packing for Mars was a huge success. She said over 10,000 people participated in One City One Book last year. She said on Wednesday, April 18 members of the team and the bookmobile attended the earthquake commemoration ceremony at Lotto's Fountain at 5:00 am, where we announced our One City One Book selection A Paradise Built in Hell, by Rebecca Solnit. She said San Francisco City Fire Chief Hayes-White was in attendance and she was invited to attend a presentation with the author on October 11. She said this year the library is participating in California Read: Searching for Democracy. She said on April 21 the library opened up the exhibit RadicallyGay the Life of Harry Hay in the Jewett Gallery. She said that exhibit will run through July 29. She said the opening program will be held Tuesday, May 8 in the Koret Auditorium. She said on Saturday, May 12 starting at 10:00 am, we will be cosponsoring with the International Museum of Women: Making Mothers Visible San Francisco, A Global Art Project. She said the photographs on the Main Library will be displayed through Memorial Day weekend. She said other upcoming programs include: Why Taiwan Matters; the Effie Lee Morris lecture A Sense of Place, Real and Imagined with Jerry Pinkney on Tuesday May 15; the annual Travels With the Schmulowitz Collection of Wit and Humor, this year titled Innocents Abroad; The Magic City, Treasures from San Francisco's Golden Gate International Exhibition 1939 – 1940; Black is Me, African American Female Poets Speak and this weekend we will celebrate the Potrero Hill Artists' Exhibition at the Potrero Branch. She said in January of this year we announced the publicity and outreach for nominations for Poet Laureate. She said the Committee met to review nominations and create a short list. She said we asked the short listed nominees to submit their ideas and projects they would implement if selected. She said the Committee has selected finalists and submitted the names to Mayor Lee for consideration. She said we are awaiting the Mayor's decision and are looking forward to announcing the City's Sixth Poet Laureate very soon.

Explanatory Documents: [Summer Reading Program presentation](#).;
[Programs and Exhibits presentation](#)

Public Comment

An anonymous citizen said he is one of the people who is always very cautionary about segregating people by age and isolating the children.

He said he has always made an exception for the Summer Reading Program. He said the idea that the Summer Reading Program is now for all ages leads to the question of whether it is promoted to the children and for the children the way it was before. He said this was one of Effie Lee Morris' great campaigns, because it was the one opportunity to teach children that reading and school did not necessarily go together. He said the big payoff for completing the program was attending a city-wide event. He said he hopes the measures of the program show that it still accomplishes what it used to for children. He said with respect to the One City One Book, he has always felt that the Library Commission should set an example by reading the book in the summer. He said it is particularly meaningful this time because it is about the idea that people will dedicate themselves to the good of their communities. (See Addendum for a summary of this comment submitted by the speaker.)

Peter Warfield, Library Users Association, said it is always a pleasure to hear about programs at the library especially when they are focused on reading books. He said the Summer Reading Program looks as if it has gone to only online registration and he said that is not necessarily a good thing. He said it will put a strain on computers in the library. He said it turns some people off. He said we didn't hear anything about prizes and he would like to hear more about the prizes. He said he saw an item about a public pop up event so he brought some pop up books to share.

Deborah White said the children should be able to learn in a comfortable environment. She said it would be great if the courtyard at the Western Addition branch could be used as a type of greenhouse to encourage reading. She said the vending machine is important to the kids. She said the teens need more area.

Ray Hartz, Director San Francisco Open Government, said he had questions about the website for the Summer Reading Program and it seems like most of the reading will be done on the computer. He said there is limited access to computers at the library and he is sure there is a significant number of the community who do not have access at home. He said the library is limited to one hour a day on the computer. He said that is unfair to those who do not have internet access.

Commission Discussion

Commissioner Randlett asked about the Summer Reading Program and the 2400 minutes that they would be reading.

Toni Bernardi, Chief of Children and Youth Services, said the children will not be reading online. She said they will be reading books. She said the registration and recording function of the program can be done on line.

Commissioner Randlett asked about whether paper sign up was an option.

Toni Bernardi, Chief of Children and Youth Services said both online and paper options are available.

Jill Bourne, Deputy City Librarian, said as a parent she likes the online registration because you are able to use it at any of the branches.

Commissioner Breyer asked about the numbers of participants and asked about partnership with the schools.

Toni Bernardi said the program is promoted through the schools. She said they have worked with the Superintendent to encourage more students to participate. She said the goal is for 14,000 participants

Commissioner Randlett asked about the prizes for the program.

Toni Bernardi said there are prizes for the children, teens and adults who finish the program. She said this year the teens have a notebook or a canvas book bag to choose from and the children have a selection of prizes including a book. She said the adults will receive the canvas book bag.

Jill Bourne, Deputy City Librarian, said through our partnership with the Recreation and Parks Department every Rec center is offering a one week camp called Swing into Stories and at the start of each of those weeks the child will be brought to the library to get a library card if they don't have one and to sign up for the Summer Reading Program.

AGENDA ITEM NO. 3. JOBS AND CAREERS ONLINE VIDEO AND ELEARNING RESOURCES

Luis Herrera, City Librarian, said this report is part of our ongoing conversation on various digital strategies.

Jon Worona, Digital Initiatives Manager, gave a presentation on the Online Video and eLearning Resources. He said the initial pilot was to provide "job sites" especially for San Francisco residents. He said it took a heavy investment of time by staff to do a needs assessment, planning, production and launch. He said in Phase 2 of the pilot they wanted to build out job tutorials and received a BALIS Grant for individual tutorials that will teach the user how to: explore different careers, find available employment listings, prepare application material (e.g. resumes and cover letters); and access general work related tips for the United States. He said two additional tutorials focused on the job searching process (Resumes and Cover letters, and exploring career options). He showed examples of the tutorials from the website. He said the projects were very labor intensive. He said they drafted an eLearning Strategy with the help of an intern, Mary Abler, and they brought it to the library for overall review. He said they are going to have an eLearning Task Force really focused on paid resources to buy the very best resources for our patrons. He said they are going to focus on the key priorities of jobs and careers

and technology literacy. He said another part of the program will be to have strategic partnerships for shared success.

Explanatory document: [Jobs and Careers Online Video and eLearning Resources Presentation](#).

Public Comment

An anonymous citizen said the presenter asked the right rhetorical questions but provided no answers. He said the presenter acknowledged that this was a heavy investment in time and questioned whether this was a reasonable use of resources and acknowledged the need for a needs assessment. He said there was no mention of how much the BALIS grant is. He said doesn't the library fill this need by checking out copies of "What Color is Your Parachute"? He said one suspects that having an institution like a public library with its mandate of providing library service that creating an e-learning platform from scratch is not consistent with the demands for providing library service. He said he is pleased if you think it is, but the presenter did not answer any of the questions he posed. (See Addendum for a summary of this comment submitted by the speaker.)

Peter Warfield, Library Users Association, said the previous speaker has made some excellent points and the big question is overall costs not just the various grants that are fueling this fire. He said nothing has been stated about the costs and the labor intensiveness of the development of this material. He said it is not necessarily a bad idea for the library to try to satisfy some of the needs that some of its users have, but he would expand on the previous speaker's comments on What Color is Your Parachute and say that the needs assessment might be somewhat different. He said perhaps the library might provide some assistance to people in understanding the economic downturn by having tutorials in politics and political action or books on history or economics or economic history. He said the library already has a number of ways of providing information to the public specifically books.

Ray Hartz, Executive Director, San Francisco Open Government, said he wanted to thank Commissioner Randlett for listening to the public and following up on questions the public asks. He said typically when he leaves the meetings he goes home and goes on the website. He said he has also gone to branch libraries and asked the librarians what they have on topics like job search. He said he would like to see how many of them would point the way to this program. He said the effectiveness is really the question. He said the importance is how well is it publicized and how much the librarians know about the program.

Deborah White, said maybe you could extend the computer time from an hour to an hour and a half or two hours. She said that would be great to take advantage of this program. She said with a tutorial system you need more time. She said to do her resume will take more than one hour. She said teenagers need tutorial programs too.

Melissa Riley said there is two days a week at the Main where patrons can get extended time to work on job searches and resumes and there are many more resources available at the Library. She said there would be no labor union report at this meeting.

Commission Discussion

Commissioner Randlett asked about the extended time available to the patrons.

Melissa Riley said three hours on Monday and Tuesday mornings in the computer lab on the fifth floor.

Commissioner Breyer asked if there is data on how the tutorial is being used and how it is being promoted.

Jon Worona, Digital Initiative Manager, said the information is on the Main Library Webpage. He said they are trying to create some portals and entryways to the training. He said they have total numbers of users but not demographics.

Commissioner Breyer said this is unique content developed by the library and he wondered if there are other libraries who are interested in the content created.

Jon Worona said that was the goal in the second grant so that the information would be sharable with other California Libraries. He said the concepts are universal. He said we shared the needs assessment on a national level.

Luis Herrera, City Librarian, said the Pacific Library Partnership placed it on their website. He said the grants range in the amount of about \$10,000.

Commissioner Ono asked if there was any trend on the use of the training by language.

Jon Worona said in about a six month period the resume and cover letters page received about 700 views. He said career options were about 300 views and job search was about 500 views. He said English is most popular, Chinese second and Spanish third.

Jill Bourne, Deputy City Librarian, said the library offers different classes. She said she would read the titles of the classes and then we can add the links to the classes in the Minutes:

Job and Career Resources on the Internet class --

<http://sfpl.org/index.php?pg=1009501301>

This monthly 90 minute class – lecture/demonstration followed by

supervised computer lab time – covers essential free resources for jobseekers in all stages of their job or career search. Taught by the librarian in charge of the library's Jobs & Careers Center. The resources include free websites and subscription online resources accessible through the library; resources that let users research careers or companies, find job training, locate and learn about key people within companies, and more.

Resume Workshop -- <http://sfpl.org/index.php?pg=1010252701>

This monthly 2 hour class covers the elements of a winning resume. Through the library's partnership with the local Career OneStop CareerLink Center, experienced instructors provide this course free at the Library. A Powerpoint presentation is followed by time for individual consultations on attendees' resumes. This class is timed to complement the weekly jobseekers lab... immediately after the class, participants who want to use their newfound knowledge can continue upstairs to the computer lab for extended computer time to work on their resumes or do other job search related work.

Job Searching with Social Media --

<http://sfpl.org/index.php?pg=1010166801>

This is a new class, taught monthly, that complements our more traditional job search classes with a special focus on highly targeted job searches using social media to connect to people within organizations or companies where you want to work. Taught by two volunteer instructors from the tech and marketing fields.

Career Gateway classes -- <http://www.jvs.org/careergateway.shtml>

We hosted a series of classes on a Web resource for jobseekers that was taught through a partnership between the Library and Jewish Vocational Services (JVS), at no cost to San Francisco Public Library. We held classes at branch libraries around the city. JVS was very happy with this joint effort, and we are in discussions about how we can collaborate further in bringing JVS expertise to our library users.

Tech Toolkit classes, with Goodwill SF --

<http://sfgoodwill.org/jobs/staffing-solutions/for-job-seekers/>

On a trial basis, we hosted classes on digital literacy skills (starting with Facebook and photo sharing) taught by Paul Fong, an instructor from the Digital Literacy program of Goodwill Industries. We hope to continue this partnership to bring other classes to our users, and especially to jobseekers who are trying to broaden their digital skills to compete in the 21st century job market.

Occasional guest speakers

The Library occasionally hosts job related speakers, such as the wonderful program with Richard Bolles, author of What Color is Your Parachute. (see attached flyer image.)

Library orientations onsite and offsite

The jobs librarian also hosts groups and classes from other institutions who want to come to the library and get an overview of our resources, or also speaks at groups such as the Experience Unlimited jobseekers club, the Veterans Administration, and other job assistance programs.

Luis Herrera, City Librarian, said this is all part of the Literacy and Learning Strategic Priority and it is using technology to facilitate access. He said equally important is that we are bridging technology and eResources with traditional printed books. He said it creates a synergy that is a trend and a wave of the future.

Commissioner Randlett said one of the speakers said that there were some rhetorical questions that were raised and not answered and she said that is because the item is up for discussion not action. She said it is an interesting question and wondered if there is a projection of the complete cost of the program.

Laura Lent, Chief of Collections and Technical Services, said most of what we do will be out of existing staff time. She said we have money in the budget to get some licensed eLearning resources.

Commissioner Randlett said this seems very positive and that the goal is to develop something that will be readily used and in demand. She said it appears there will be a capacity demand so it would be helpful if you could project for us what that would be in relation to the resources that have been allocated.

Laura Lent, Chief of Collections and Technical Services, said we are building on what we already have. She said we have a growing number of eBooks that address job and career needs, but we need to be looking at it to make sure we get the right return on investment for what we are doing.

Commissioner Randlett said we have to be responsible for the resources so an overview in the future would be appreciated.

AGENDA ITEM NO. 4 LABOR UNION REPORT

There was no labor union report at this meeting.

AGENDA ITEM NO. 5 APPROVAL OF THE MINUTES OF MARCH 1, 2012

Public Comment

An anonymous citizen said on the first page there is neither mention of his pointing out that your irresponsibility is an aggravating factor nor a mention that he said that you felt no obligation to reason, and that denial of access to truth is a metaphorical violence. He said the Friends of the Library Report at the start of Commission discussion on page 4 is a gross distortion of what Mr. Munson said. He said Mr. Munson talked about Luis and Jill doing a fabulous job bringing in good people, and that they were looking ahead for a generation and then he went into a major diatribe castigating the naysayers saying he was tired of being hammered and if we had a complaint we should write a letter. He said none of that is included in the Minutes. He said the only thing left is praise for the Friends. He said similarly with Mr. Kane's comments on page five, Mr. Kane said we cannot get there without the support of all the citizens or groups like the Friends and that was not reflected accurately. He said anything that is not praise for the Friends is not included in the Minutes. (See Addendum for a summary of this comment submitted by the speaker.)

Peter Warfield, Library Users Association, said the minutes have some obvious spin and he said he does not think that is appropriate. He said on agenda item number 1 public comment does not reflect that there was a long silence in the last 20 seconds of his public comment. He said there was no reply to his comment and that should be reflected. He said with respect to the Friends report at the bottom of page 3 it says that his group was active in stopping and funding RFID, but what he said was the funding was prevented thanks to his group and others. He said under the City Librarian's report he said he would like to see how books versus technology compare and that was misrepresented in the minutes.

Ray Hartz, Director San Francisco Open Government, said he agrees with many of the comments made by the two previous speakers. He said what is not present in the minutes is any sort of inquisitiveness or inquiry by the Commission into the Friends report. He said \$5.17 Million of the amount represented as having been given by the Friends is not supported by any documentation. He said that is unacceptable. He said the Friends spent \$5.25 Million and the Commission was not even curious about it.

Marcia Ehrlich, Council of Neighborhood Libraries representative from the Park Branch, said on page six it says that the Park Branch was awarded LEED Silver and she said she believes that it was awarded LEED Gold.

Commissioner Randlett said she was asking a clarifying question from the Deputy City Librarian and would like a minute to have that answered.

She said she would like at the bottom of page 3 that the word stopping be changed to preventing so that it would read: He said his group was active in **preventing** the funding for RFID. She said she would like to address the comment about the Commissioners not making any inquiry into the Friends of the Library funding. She said the minutes do reflect that several Commissioners did have questions about the funding by the Friends and she said it is her understanding from staff that any additional questions are being answered.

Commissioner Munson said he suggested that before we make those changes we should review the minutes.

Commissioner Breyer said he would like to see the Minutes approved subject to the review of the Secretary.

Motion: By Commissioner Munson, seconded by Commissioner Randlett, to approve the [Minutes of March 1, 2012](#) as amended with the change in vocabulary as previously noted, the change to the Park Branch reference from LEED Silver to LEED Gold and a review by the Secretary of comments on the first page.

Action: AYES 6-0: (Breyer, Gomez, Kane, Munson, Ono and Randlett).

AGENDA ITEM NO. 6 APPROVAL OF THE MINUTES OF APRIL 5, 2012

Public Comment

An anonymous citizen said there are a number of issues that need to be corrected. He said in his comments on the first page that the Gomez situation would be a stain on Mr. Herrera's professionalism and that was left out. He said Steven Krolik identified himself as the "coordinator" of the Presidio Heights Residents, not the president. He said that is a misrepresentation. He said Mr. Krolik said at the end of his comments that he had gone to other libraries for quietude. He said Mr. Warfield's comments on page 2 were not represented accurately. He said Mr. Hartz' comments were challenging the Commission to a two-month hiatus on the Bernal Artwork to consider the actual pictures of the murals. He said Mr. Herrera's comments on page 3 left out that he said that the start time for the artwork would be mid-June and that the Cortland side would be further vetted by the Arts Commission. He said that the comments by Mr. Herrera after the Collections Manager's Report about the importance of diverse languages were left out of the minutes. (See Addendum for a summary of this comment submitted by the speaker.)

Peter Warfield, Library Users Association, said we have seen something very unfortunate. He said in the discussion of the previous minutes it appears that it does not matter what the Deputy City Librarian actually said but there will be fact checking and it is going to be made to appear that she said the right thing in spite of what she might have actually said. He said there seemed no interest in the truth or the facts of what was

said. He said the minutes have no business in correcting incorrect things that are said from the staff of the library. He said what the minutes should reflect is what is said in the meeting and if there is a factual mistake then there should be a note about it. He said it reflects that these minutes put a best face forward for the Commission and most of the time ignore what the public is requesting. He said his comments on page 2 should include the words “so-called” community process by approving “a” instead of “the” mediator.

Ray Hartz, Director San Francisco Open Government, said he concurs with many of the comments made by the two prior speakers. He said he has been observing the Commissioners working on other things and being bored out of their minds. He said it really does amaze him that we have public comment and we point out errors or things that we said that were misrepresented in the minutes and then what you do is ignore everything we say and make the changes you want and all the things the public said about their own comments you ignore. He said one of the reasons he has been fighting to get the 150 word summary into the Minutes is because he was not pleased with the way his comments were represented in the Minutes because sometimes it made him sound like he was a blithering idiot who couldn't string two words together and he said that is not the case. He said we make comments so that at least the audio reflects what we truly said is different than what the Minutes indicate. He said very frankly if you don't like the job you have you should quit and let someone else do it. He said he has been chided for not having civil discourse and civil discourse is a two-way street. He said when people sit and read things and ignore you and that is done on a regular basis, it sends a pretty clear message to everyone else who attends that if you have something pleasant to say we will listen to you and thank you but if you have a dissenting opinion, we will make it very clear to you that we do not like what we say and we will do our best to keep it out of the record.

Commission Discussion

Commissioner Breyer said Peter Warfield brought up the fact that obviously the minutes should accurately reflect what was stated at the meeting. He said we would make a correction afterwards if we find out that something was misstated.

Commissioner Randlett said she wanted to clarify to members of the public that there are times when she is trying to reference what is being discussed so she said she is sorry if it looks like she is reading. She said there are things that the public brings up that the Commission does try to address.

Motion: By Commissioner Kane, seconded by Commissioner Munson, to approve the [Minutes of April 5, 2012](#)

Action: AYES 6-0: (Breyer, Gomez, Kane, Munson, Ono and Randlett).

AGENDA ITEM NO. 7 ADJOURNMENT

Public Comment

Deborah White asked if the Minutes include the public comments in the draft or final version.

President Gomez said the public comments are in both the draft and final minutes.

Motion: By Commissioner Munson, seconded by Commissioner Randlett to adjourn the regular meeting of May 3, 2012.

Action: AYES 6-0: (Breyer, Gomez, Kane, Munson, Ono and Randlett).

The meeting adjourned at 6:27 pm.

Sue Blackman
Commission Secretary

Explanatory documents: Copies of listed explanatory documents are available as follows: (1) from the commission secretary/custodian of records, 6th floor, Main Library; (2) in the rear of Koret Auditorium immediately prior to, and during, the meeting; and (3), to the extent possible, on the Public Library's website <http://sfpl.org>. Additional materials not listed as explanatory documents on this agenda, if any, that are distributed to library commissioners prior to or during the meeting in connection with any agenda item will be available to the public for inspection and copying in accordance with Government Code Section 54954.1 and Sunshine Ordinance Sections 67.9, 67.28(b), and 67.28(d).

ADDENDUM

These summary statements are provided by the speaker: Their contents are neither generated by, nor subject to approval or verification of accuracy by, the San Francisco Public Library Commission.

Item 1: General Public Comment

Anonymous Citizen: Stop the Hate & Ignorance – Don't give or accept money from the Friends of the Library

“Maybe what you should do is what they used to do in the old Roman Republic – elect Ms. Gomez for the position of dictator for life and then at least the rest of us would have the hope an assassination might result in a change of leadership.”

That carrying around a straight razor puts you at the top of some hierarchy of violence is a fantasy.

Society decided that promoting dialogue promotes everyone's safety. You have no compunction about showing that you are not listening, language is worthless, and reason has no meaning – Hate, and Ignorance leverages donations to the public comment fund.

Mr. Breyer thinks that our belief in democracy, reason and the rule of law is stupid.

Therefore, we must be too stupid to kill him. That is an awfully thin thread to hang your life on.

Item 2: City Librarian's Report

Anonymous Citizen: Stop the Hate, Stop the Ignorance – Don't give or accept money from the Friends of the Library

It would be nice if the citizens had access to the graphics.

I have always been cautionary about segregating people by age and isolating the children, but I have always made an exception for the summary reading program.

I have been an acolyte of Effie Lee Morris who felt it was the great opportunity introduce children to a world of self-motivated learning. In those days, the payoff for completing the program was attending a city-wide event.

I will be looking to the output measures for whether it accomplishes what it used to for children.

I have felt that the Library Commission should set an example and read the "One City-One Book" book. This is meaningful this time because the subject people being willing to dedicate themselves to the good of their communities.

Item 3: Jobs and Careers Online Video and eLearning Resources

Anonymous Citizen: Stop the Hate, Stop the Ignorance – Don't give or accept money from the Friends of the Library

Wouldn't it be nice if the citizens had access to the graphics?

The presenter asked the right rhetorical questions but provided no answers.

He acknowledged that this was a heavy investment and very time consuming. He questioned whether this was a reasonable use of resources and acknowledged the need for a needs assessment. There was no mention of how much the BALIS grant is.

Doesn't the library fill this need by checking out copies of "What Color Is Your Parachute"?

One suspects that having an institution create an e-learning platform from scratch is not consistent with the demands for providing library service. I am pleased if you think it is, but we must acknowledge that the presenter did not answer any of the questions he posed.

Item 5: Approval of the Minutes (March 1, 2012)

Anonymous Citizen: Stop the Hate & Ignorance – Don't give or accept money from the Friends of the Library

Comments of the anonymous citizen do not include your lack of obligation to reason, and that denial of access to truth is metaphorical violence. This entry is longer than the citizen summary, so you are not gaining anything by not including it.

Regarding to the Friends' report, Mr. Munson described the quality of the staff and your goal to provide a learning resource in the branches. Then he castigated the naysayers, stated he was tired of being hammered and citizens with complaints could send a letter.

Mr. Kane said that to be great the library needed the support of all the citizens, and asked if the Friends satisfying their commitment would include restoring the advance for FF&E.

Anything that is not praise for the Friends has been obliterated.

Item 6: Approval of the Minutes (April 5, 2012)

Anonymous Citizen: Stop the Hate & Ignorance – Don't give or accept money from the Friends of the Library

On page one, the anonymous citizen said that Mr. Herrera's support for the commission president would be a stain on his professionalism.

Also, Steven Krolik identified himself as the "coordinator" of the Presidio Heights Residents, not the president. That is a misrepresentation. He also said he had gone to other libraries for quietude.

On page 2, Mr. Warfield referenced Supervisor Campos starting a "so-called" community process – the opposite meaning.

Mr. Hartz suggested a two-month hiatus to consider the actual pictures of the murals.

On page 3, Mr. Herrera stated changes to the Bernal Heights Murals would start mid-June, and the Cortland side would be further vetted by the Arts Commission.

After the Collections Manager's Report, Mr. Herrera talked about the importance of diverse languages, that we were among the best of urban libraries, and deflected Mr. Munson's questions. The minutes show no statement at all.

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